



Vancouver  
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## Toshiba Notebook Service Agreement

**RMA # :** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_ **Tel:** \_\_\_\_\_

**E-mail:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Model of Toshiba Notebook:** \_\_\_\_\_

**Notebook Serial #:** \_\_\_\_\_

**Problem:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Conditions of Service:

1. There will be a one time \$35 non-refundable diagnostic fee charges on every single Notebook request for service.
2. Software does not subject to warranty.
3. Elco Systems Inc. has its sole discretion on qualify warranty repair.
4. Elco Systems Inc. has its sole discretion on physical damaged product. Physical damaged product is not subjected to warranty.
5. Diagnostic will take at least one business day. Quotation will follow thereafter.
6. Terms for Notebook repair is subjected to "Prepaid".
7. Customer is responsible for TWO ways shipping charge. Elco Systems Inc. will not liable for any loss, damage or expenses related to any delay in shipment or delivery.
8. Elco Systems Inc. is not responsible for data lost and uses their best effort to protect identity leak.
9. Elco Systems Inc. will only provide limited warranty for 30 days from the date of the invoice.

I accept of this Service Agreement and will follow all conditions of service of Elco Systems Inc.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_